

# Frequently Asked Questions

## 1. What do I get for my \$25?

*Lots ☺ It is used to pay for both dances, decorating, all activities and food, keynote speakers, a free conference T-Shirt (if you register early), and entrance to Professor's Lake Beach area, workshops, and advertising.*

## 2. What does the \$25 NOT cover?

*a. It does not cover your dinner Friday evening and breakfast Sunday morning. Should you decide to do extra activities at Professor's Lake (ex. rent a canoe), this would cost you extra. For more information about Professor's lake see question #19.*

## 3. Can we register after June 19?

*Yes but you do not get the free T-Shirt and the fee increases to \$45. The final cut off for all registration closes on July 15.*

## 4. Can we register at the door?

*a. No. The food needs to be ordered by the 15<sup>th</sup> of July and we need payment by that date.*

## 5. If I pay and have to cancel can I get refund?

*a. Yes. If you cancel by July 15, you may receive a 100% refund. Refunds will be processed the first week of August after the conference.*

*b.*

## 6. How do I cancel and request a refund?

*Sent an email to [pkpeterson@me.com](mailto:pkpeterson@me.com) along with a copy of your registration certificate.*

## 7. What happens if I have to cancel after July 15?

*a. Since we need to be able to order food at least two weeks in advance, we can't offer any refunds for cancellations after July 15.*

## 8. I had to cancel after July 15. Is my conference fee transferable to someone else who wants to attend?

*a. Yes, but it is your responsibility to find someone to take your place, to get them your registration certificate and to make any financial arrangements with that person.*

## 9. What if I do not have a credit card?

*a. You may pay with Credit Card, Debit Card or a Pay Pal account. If you have none of these you need to find a parent or good friend that does. ☺*

- 10. How come I have to pay in advance?**
  - a. *We need to collect funds in advance in order to properly plan and purchase food and materials.*
- 11. Where do we sleep?**
  - a. *If you live nearby you go home. If you request it, you can be billeted locally. If you want to arrange a hotel to stay at locally with friends, that's ok as well.*
- 12. Can I be billeted with my Friends?**
  - a. *Yes. When you register on Friday evening at the beginning of the conference, mention who you would like to be billeted with.*
- 13. If we do not want to billet where can we stay?**
  - a. *Check the tab on the home page 'lodging' for additional suggestions.*
- 14. How come the format has changed from last year?**
  - a. *Every possible effort has been made to reduce the cost (but maintain quality speakers, workshops and activities) from last year's event so that as many YSA as possible can attend. A majority of the cost associated with last year's conference was the facility.*
- 15. I have to work on Friday or Saturday and cannot attend the entire conference. Can I still attend?**
  - a. *Yes. As well, there is no charge for attending the Sunday conference session if that is all you attend.*
- 16. Can I bring my Friends?**
  - a. *All friends are welcome so long as they commit to live by Church standards for the weekend and pay the registration fee.*
- 17. Can YSA from other stakes attend?**
  - a. *YSA from anywhere are invited to attend.*
- 18. How far is the walk from the Stake Center to Professor's lake?**
  - a. *The walk to the lunch area is about 10 minutes. From the lunch area to the beach area, it is about another 15 minutes.*
- 19. What is Professor's lake and what is there to do there during free time?**
  - a. *Today the main feature of the Professor's Lake complex is a 65 acre spring fed lake. It is used extensively for sailing, windsurfing, fishing and non-motorized boats. Outdoor Amenities include: Trail around lake for walking, bicycling or inline-skating, Fishing (with valid permit - catch and release policy), waterslide, snack bar, beach, tennis, swimming area, raft in deep end, 2 beach volleyball*

*courts, picnic tables, and change room facilities. At the boathouse you can rent canoes, kayaks, paddleboats and water bikes.*

**20. Do we have to share the beach?**

- a. Yes and no. The beach is a public facility and cannot be 'reserved'. However, in recognition of our service project the City of Brampton has agreed to reserve the beach volleyball courts for us from 3 to 6pm.*

**21. What is the Mormon Helping Hands Project?**

- a. It is a 1 ½ hour service project in conjunction with the City of Brampton and the Church's Public Relations department intended to help beautify the Professor's Lake recreation area.*

**22. How many YSA are expected to attend the conference?**

- a. About 325 attended last year's conference. With the significantly reduced cost, we anticipate the number to be much higher.*

**23. Where can we eat Friday evening if we arrive from out of town?**

- a. Directly across the street you can walk and purchase Pizza or Chicken from different vendors.*

**24. How come we have to travel to a different building on Sunday?**

- a. There are 3 wards meeting in the Brampton building all day Sunday and it's just not logistically possible to use that Building.*

**25. Can I go to all the workshops?**

- a. You can only choose to attend two from the list.*

**26. Can I register in advance for a workshop?**

- a. No. Workshop attendance is on a first come first serve basis. You do not need to decide until the very last minute which ones you would like to attend.*

**27. Sunday is a Fast Sunday. Are we fasting?**

- a. No. It is assumed that YSA will fast on their own on the Sunday prior to, or after, the conference weekend.*

**28. Are you able to accommodate for special dietary concerns?**

- a. Unfortunately, due to the large numbers of YSA attending we are not able to accommodate special dietary concerns. If you make us aware of concerns on the conference weekend, we can let you know about what ingredients might/might not be in certain foods that are served.*

- 29. When I registered I said that I did/did not need billeting and now the opposite is true. What do I do?**
- a. *Send an email to Sarah Sarvis at [SSR.sarvis@gmail.com](mailto:SSR.sarvis@gmail.com) She is handling all billeting.*
- 30. I have a question that is not covered here. Who can I contact?**
- a. *Sent it to Paul Peterson at [pkpeterson@me.com](mailto:pkpeterson@me.com)*